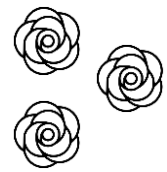




HOTEL ROSE CITY ***
1024 Budapest, Rózsahegy u. 3/B,
Tel: +36 30 3699497, +36 1 2495963
info@hotelrosecity.en



PRIVACY POLICY & STATEMENT

HOTEL ROSE CITY* BUDAPEST**

PLEASE READ, ACKNOWLEDGE AND ACCEPT THE FOLLOWING
(V.2024 - 03 - 12)

1. BASIC INFORMATION ABOUT THE SERVICE

1.1 Accommodation name: Hotel Rose City

Accommodation and catering address: H – 1024 Budapest, Rózsahegy utca 3/B.

Contact details: phone +36 1 249 5963, mobile +36 30 369 9497,

Accommodation official website: www.hotelrosecity.hu , e-mail: info@hotelrosecity.en

Accommodation NTAK identification number: SZ24089302

1.2 Management service provider name: i-Hotels Kft

Management Service Provider's registered office: H - 1119 Budapest, Andor utca 21./C.; Fsz. 1.

Management service contact details: phone +36 30 2851150

Management service provider official website: www.i-hotels.hu, e-mail: office@i-hotels.en

Management service provider NTAK identification number: SZ24089302

2. GENERAL PROVISIONS

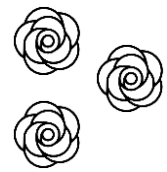
2.1 Hotel Operator i-Hotels Ltd, as the Service Provider, as the data controller, acknowledges the contents of this legal notice as binding on it.

2.2 The Service Provider undertakes to ensure that all data processing in relation to its activities complies with the requirements set out in this Privacy Policy (v.2024-03-12), which is based on the relevant and applicable legal framework, and the applicable legislation.

2.3 The privacy policy relating to the Service Provider's data management is available on an ongoing basis at www.hotelrosecity.hu website, however, the Service Provider reserves the right to change or revise this information. In all cases, and without further notice, all users will be informed of changes through new content uploaded to our website. The Service Provider does not assume 100% responsibility for the content of the uploaded data, but guarantees that in case of an error, if it comes to its attention, it will take appropriate measures to correct or modify it as soon as possible. We do not provide verbal information about the relevant provisions because of possible misunderstandings or misinformation. Further information on our relevant provisions will only be provided in writing, subject to a maximum 30-day statutory time limit.

2.4 Not only is the Service Provider committed to protecting the personal data of its customers and partners, but it also attaches great importance to respecting and protecting the right of information self-determination of its customers. The Service Provider treats personal data with the utmost confidentiality and takes all security, technical and organisational measures to guarantee the security of the data. Our privacy and data protection policies and instructions are binding on all our employees and are valid indefinitely and in compliance with applicable data protection laws, including but not limited to:

- CXII of 2011. law - on the right to information self-determination and freedom of information;
- V of 2013 law - Civil Code (Ptk.);
- C of 2000 Act - on accounting (Act. tv.);
- CVIII of 2001. Act - on certain issues of electronic commercial services and services related to the information society (Eker. tv.)
- C of 2003 Act on Electronic Communications (Eht.);
- XLVIII of 2008 Act - on the basic conditions and certain restrictions on commercial advertising (Gr.).



3. DEFINITIONS

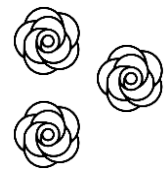
- 3.1 "Data subject" is defined as any specified natural person who is identified or identifiable, directly or indirectly, on the basis of personal data;
- 3.2 "Personal data" is defined as any data that can be associated with a data subject, in particular the name, identification mark and one or more factors specific to the physical, physiological, mental, economic, cultural or social identity of the data subject, and the inference that can be drawn therefrom regarding the data subject;
- 3.3 "Consent" is defined as a voluntary and explicit expression of the data subject's wishes, based on appropriate information, by which he or she gives his or her unambiguous consent to the processing of personal data relating to him or her, whether in full or in relation to specific operations;
- 3.4 "Objection" is defined as a statement by the data subject objecting to the processing of his or her personal data and requesting the cessation of the processing or the erasure of the processed data;
- 3.5 "Data controller" is defined as the natural or legal person or unincorporated body which, alone or jointly with others, determines the purposes for which the data are to be processed, takes and implements decisions regarding the processing (including the means used) or implements them through a processor on its behalf;
- 3.6 "Processing" is defined as any operation or set of operations which is performed upon data, regardless of the procedure used, in particular any collection, recording, organisation, storage, alteration, use, retrieval, disclosure, transmission, alignment or combination, blocking, erasure and destruction of data, as well as any prevention of further use of data, taking of photographs, audio or video recordings and any other form of recording of data which permits the identification of a person;
- 3.7 "Transfer" is defined as the making available of data to a specified third party,
- 3.8 Definition of "disclosure": making data available to anyone;
- 3.9 "Data erasure" is defined as making data unrecognisable in such a way that it is no longer possible to recover it;
- 3.10 "Data marking" is defined as the marking of data with an identifying mark to distinguish it;
- 3.11 "Data blocking" is defined as the marking of data with an identification mark for the purpose of limiting its further processing permanently or for a limited period of time;
- 3.12 "Data destruction" is defined as the complete physical destruction of a data medium containing data;
- 3.13 "Processing" is defined as the performance of technical tasks related to data processing operations, irrespective of the method and means used to perform the operations and the place of application, provided that the technical task is performed on the data;
- 3.14 "Processor" is defined as a natural or legal person or an unincorporated body who or which, on the basis of a contract with the controller, including a contract concluded pursuant to a legal provision, carries out the processing of data;
- 3.15 "Third party" is defined as any natural or legal person or unincorporated body other than the data subject, the controller or the processor;
- 3.16 "Third country" is defined as any country or Member State, other than Hungary, that is a member of the EU, that is not a member of the EU but is located in the territory of Europe, that is outside the territory of Europe

4. PROCESSING OF PERSONAL DATA

- 4.1 The processing of the Service Provider's activities is always based on the User's voluntary consent by simply using the content uploaded to any of our contact details listed in paragraphs 1.1. to 1.2. of this Statement, Policy. However, in certain cases, the processing, storage and transmission of some of the data provided is required by law. The Service Provider draws the attention of the data providers to the fact that if they do not provide their own personal data, the data provider is obliged to obtain the consent of the data subject.
- 4.2 In the course of data management, the Service Provider registers hotel and event guests, distinguishes them from each other, registers, records and fulfils orders, offers prices and discounted prices in connection with these, registers and documents purchases, documents invoice payments, and fulfils its accounting obligations in compliance with the NAV regulations. The service provider maintains



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customer contact with hotel and event guests, traditional and online travel agency partners, analyses guest habits, provides more targeted service, and contacts hotel and event guests with direct marketing enquiries, information and current offers, and conducts advertising activities in the print media and on its online partners' websites. The service provider uses the mandatory online reporting systems NAV, NTAK and VIZA.

- 4.3 The legal basis for the processing of the above data is the voluntary consent of the hotel and event guests and prospective hotel guests concerned to the processing of their data according to Eker. tv. 13/A. §-a, a Számv. tv. 169. § (2) and Grt. 6. § (5). The scope of data processing includes the identification number generated by the Service Provider in its registration systems, as well as the name, telephone number, e-mail address, company name, invoice address, postal address, IP address of the user's computer, data of individual requests for offers, reservations, payments and online payments, payment methods, payment instruments used for payments, debit/credit and debit card details, card numbers, expiry dates, CVV codes, bank account numbers for bank transfers, IBAN numbers, BIC/SWIFT codes, and user consents and details of any direct marketing enquiries.

5. NEWSLETTER AND NEWSLETTERS

- 4.4 As part of its online marketing activities, the service provider sends e-mail newsletters containing advertising to its prospective partners or hotel and event guests, as well as information about current information, promotions, prices, discounts, package offers, public events of its sales strategy, etc.. The relevant data are the identification number, name, e-mail address, the IP address of the user's computer and the consent given for direct marketing enquiries. The duration of the data management shall continue until the user withdraws the consent previously given to the Service Provider in connection with the relevant service.

6. ACCOMMODATION AND EVENT CATERING SERVICES

- 6.1 If you have any questions, problems or complaints prior to using our services, during the booking or requesting an offer, or when using the service, the Service Provider is at your disposal at the contact details provided in the header of this information or at any of the other contact details indicated on the website. We inform each of our users to use the written notification option to ensure that any questions they may have about our services are answered and that any complaints are accurate. We inform each of our users that we handle and respond to reports in chronological order.

7. OTHER

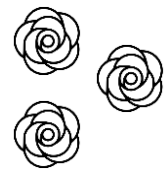
- 7.1 We will provide information on the processing of data not listed in this notice when we collect data that constitute other data. Users may request information about the processing of their personal data and may request the rectification, erasure or blocking of their personal data, except for mandatory processing, by the means indicated when they have collected the data or by contacting the data controller at the contact details indicated, but only in writing, without any conditions, taking into account the maximum 30-day time limit set by law. We inform each of our former and prospective partners that the court, the prosecutor, the investigating authority, the administrative authority, the National Authority for Data Protection and Freedom of Information, the administrative authority, the investigating authority, the administrative authority, the National Authority for Data Protection and Freedom of Information, or other bodies authorized by law may contact our companies and the Service Provider to provide information, data, or documents, in which cases and but not exclusively, the law may also exempt from the above data processing methodology.

8. DETAILS AND CONTACT DETAILS OF DATA PROCESSORS CONTRACTED BY THE SERVICE PROVIDER

- 8.1 Name: HostWare Kft, (www.hostware.hu), Headquarters: 1149 Budapest, Róna utca 120., Email: hostware@hostware.hu (Hotel and Catering registration, billing and data management system)



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- 8.2 Name: KBOSS.hu Ltd., (www.samlazz.hu), Headquarters: 2000 Szentendre, Táltos u. 22/b Email address: info@szamlazz.hu (Invoicing and billing data management and record keeping system)
- 8.3 Name: dottRoll kft., 1148 Budapest, Fogarasi út 3-5., (www.dotroll.com) , Email: support@dotroll.com (domain registration and web hosting management system)
- 8.4 Name: OTP Bank Plc., Headquarters: 2040 Budaörs, Sport utca 2-4 (Service provider account number management and registration system)
- 8.5 Name: OTP Mobil Szolgáltató Kft., Headquarters: 1093 Budapest, Közraktár u. 30-32., Email address: partner@otpmobil.com (SIMPLE pay online bill payment system)
- 8.6 Name: Small Business Ltd (www.youbooken), Headquarters: 2030 Szentendre, Hegybíró utca 10.
- 8.7 Name: Online Marketing Strategy Ltd., (www.omstrategishu), Address: 1039 Budapest, Hatvany Lajos utca 14. 8/71 Email: dombai.andras@omstrategia.en (website programmer and web design system)
- 8.8 Name: NethotelBooking Kft., (www.resnweb.com), Headquarters: 8200 Veszprém, Ádám Iván u. 2., Email: info@resnweb.com (online hotel booking, registration and analysis system)
- 8.9 Google Inc. ("Google"), (www.google.com), located at 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA (personal text, photo and video data storage system)
- 8.10 Facebook, Inc. (www.facebook.com), 1601 Willow Road Menlo Park, CA 94025, or Facebook Ireland Ltd., 4 Grand Canal Square, Grand Canal Harbour Dublin 2 Ireland (personal text, photo and video record system)
- 8.11 Instagram, (www.instagram.com) See: Facebook (personal text, photo and video data storage system)

9. LEGAL REMEDY

- 9.1 You can lodge a legal remedy or a complaint with the National Authority for Data Protection and Freedom of Information at the following contact details: name: National Authority for Data Protection and Freedom of Information, (<http://www.naih.hu>) Headquarters: 1125 Budapest, Szilágyi Erzsébet fasor 22/C., Phone: 06 1 391 1400, Fax: 06 1 391 1410, E-mail: ugyfelszolgalat@naih.en

10. LEGAL NOTICE ON THE PRIVACY STATEMENT

- 10.1 The Service Provider owns the exclusive property of this Privacy Statement, Policy and the closely related Legal Notice on its website, as well as, but not limited to, all images, sounds and textual content related to them and uploaded by the Service Provider or its contractual web design service partners, in particular, but not limited to, names, logos, graphics, information, analyses, data, other visual or textual information. which may be protected in whole or in part by copyright. Any use, reproduction or legal transfer of the content, in whole or in part, to any third party is prohibited and is a criminal offence. Relevant legal protection for the use of the content is primarily, but not exclusively, provided for in the Copyright Act LXXVI of 1999. law and the relevant provisions of the Civil Code shall apply. All rights reserved.

This Privacy Notice is valid from 2024 - 03 – 12 until revoked or until a new Privacy Policy is published. All rights reserved. Made by i-Hotels Kft.